

## **ATLANTIC CITY TOURISM & SALES BAROMETER**

# SEPTEMBER 2013 (vs. SEPTEMBER 2012)

### **Key Metrics and Variances**

VISITOR CENTERS & SERVICES STATISTICS	Month ended September 2013	<u>Variar</u>	<u>ice</u>	Last 3-months ended September 2013	<u>Varia</u>	nce	Last 12-months ended September 2013	Varian	<u>nce</u>
Total Welcome Center Visitors	17,923	49.3%	1	57,285	18.6%	+	139,736	0.8%	<i>₽</i>
Total Room Nights	94	(24.2%)	4	270	(38.1%)	4	614	(23.3%)	4
Room Night Economic Impact	\$87,024	19.4%	1	\$190,512	(25.7%)	1	\$445,704	(5.3%)	<b>&gt;</b>
Total Visitor Inquiries by Phone	858	33.0%	1	2,624	0.6%	<i>₽</i>	8,583	(7.1%)	<b>&gt;</b>
Total Visitor Inquiries by eMail	1,400	(53.7%)	1	9,605	(28.0%)	4	48,018	(0.7%)	<b>&gt;</b>
WEBSITE STATISTICS (www.atlanticcitynj.com)	Month ended September 2013	<u>Variance</u>		Last 3-months ended September 2013	<u>Variance</u>		Last 12-months ended September 2013	<u>Variance</u>	
Visits	248,213	(26.0%)	4	1,073,538	(29.0%)	+	4,036,128	(14.7%)	1
Unique Visitors	196,547	(22.9%)	4	819,824	(27.9%)	1	3,098,276	(14.7%)	1
New Visitors (%)	69.4%	4.3%	₽.	67.3%	1.1%	<i>&gt;</i>	68.1%	(0.3%)	<b>&gt;</b>
New Visitors	172,195	(22.9%)	1	722,096	(28.2%)	1	2,750,309	(14.9%)	4
Page Views	891,316	(27.0%)	4	4,126,309	(24.0%)	4	21,572,211	26.5%	1
Online Visitor Guide Requests	1,219	(41.6%)	4	6,447	(26.2%)	4	27,666	(22.1%)	4
CONVENTION SALES ACTIVITIES	Month ended September 2013	<u>Variance</u>		Last 3-months ended September 2013	<u>Variance</u>		Last 12-months ended September 2013	<u>Variance</u>	
Conventions/Tradeshows/Meetings - Atlantic City Convention Center				T		_	T		
No. of Shows	7	(12.5%)	4	13	(27.8%)	4	84	(13.4%)	4
No. of Room Nights	4,051	(44.9%)	1	7,139	(20.3%)	+	61,713	(22.4%)	4
No. of Delegates	9,503	(6.3%)	24	13,016	(32.9%)	+	152,006	(32.3%)	4
Delegate Spending	\$5,567,429	(27.6%)	4	\$8,197,882	(14.5%)	-	\$80,420,759	(28.3%)	•
Public Shows - Atlantic City Convention Center							T		
No. of Shows	1	n/a	n/a	2	100.0%	*	11	22.2%	*
No. of Room Nights	-	n/a	n/a	-	n/a	n/a	3,166	(54.8%)	4
No. of Delegates	1,252	n/a	n/a	6,114	719.6%	1	108,719	8.3%	200
Delegate Spending	\$104,711	n/a	n/a	\$627,376	682.3%	1	\$11,621,518	7.9%	<i>[</i> ]
Total Convention Center Bookings									
No. of Shows	8	0.0%	_	15	(21.1%)	1	95	(10.4%)	-
No. of Room Nights	4,051	(44.9%)	1	7,139	(41.5%)	1	64,879	(25.0%)	-
No. of Delegates	10,755	6.0%	77	19,130	(5.0%)	2	260,725	(19.7%)	4
Delegate Spending	\$5,672,140	(26.3%)	4	\$8,825,258	(8.7%)	2	\$92,042,277	(25.1%)	4
Hotel - Individual Properties									
No. of Shows	13	8.3%	<i>&gt;</i>	19	(26.9%)	-	76	(11.6%)	-
No. of Room Nights	9,350	350.0%	1	11,233	71.8%	1	37,512	(5.9%)	2
No. of Delegates	5,138	(7.0%)	2	6,538	(39.9%)	-	37,419	(77.5%)	4
Delegate Spending	\$5,149,527	179.5%	1	\$6,138,479	29.4%	Ť	\$24,599,740	(45.1%)	4
Monthly Totals									
No. of Shows	21	5.0%	ĮN.	34	(24.4%)	1	171	(10.9%)	4
No. of Room Nights	13,401	42.1%	•	18,372	(2.0%)	2	102,391	(19.0%)	4
No. of Delegates	15,893	1.4%	₽.	25,668	(17.3%)	1	298,144	(39.3%)	-
Delegate Spending	\$10,821,667	13.5%	•	\$14,963,737	3.9%	<i>₽</i>	\$116,642,017	(30.5%)	4
BOARDWALK HALL ACTIVITY	Month ended September 2013	<u>Variance</u>		Last 3-months ended September 2013	<u>Variance</u>		Last 12-months ended September 2013	<u>Variance</u>	
Public Shows	1	(50.0%)	1	4	(33.3%)	1	14	(30.0%)	₩.
		7.5%	₽.	52,216	(23.0%)	1	135,117	(25.9%)	-
Attendance	20,593			1	15.5%	1	9,651	5.8%	<i>&gt;</i>
Attendance Avg. Attendance	20,593	115.1%	1	13,054	15.5%		-,		
	-	115.1% n/a	n/a	13,054	15.5% n/a	n/a	13	44.4%	1
Avg. Attendance	20,593			·		n/a n/a		44.4% 3.9%	<b>†</b>
Avg. Attendance Sporting Events	20,593	n/a	n/a	-	n/a		13		
Avg. Attendance Sporting Events Attendance	20,593	n/a n/a	n/a n/a	-	n/a n/a	n/a	13 106,879	3.9%	<b>≥</b> □
Avg. Attendance  Sporting Events  Attendance  Avg. Attendance	20,593 - - n/a	n/a n/a n/a	n/a n/a n/a	-	n/a n/a n/a	n/a n/a	13 106,879 8,221	3.9% (28.1%)	<b>₽</b>



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### **Key Metrics and Variances**

TRANSPORTATION STATISTICS *	Month ended September 2013	Variance		Last 3-months ended September 2013	Variance		Last 12-months ended September 2013	<u>Variance</u>	
Cars, Passenger Vehicles									
AC Expressway-Pleasantville Plaza	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Buses									
SJTA Day Bus Count	8,896	(19.9%)	4	28,325	(16.4%)	4	100,068	(22.5%)	4
SJTA Day Bus Passengers	186,209	(20.0%)	4	608,050	(15.5%)	4	1,983,264	(25.1%)	4
SJTA Overnight Bus Count	141	(9.6%)	2	282	(9.3%)	2	1,371	(25.0%)	4
SJTA Overnight Bus Passengers	6,142	(5.1%)	2	11,558	(6.1%)	7	55,904	(23.5%)	4
Air Travel									
ACY - Scheduled Service Passengers (Deplaned)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
ACY - Charter Passengers (Deplaned)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
CASINO REVENUE **	Month ended September 2013	<u>Variance</u>		Last 3-months ended September 2013	<u>Variance</u>		Last 12-months ended September 2013	<u>Variance</u>	
Gross Gaming Revenue (\$M)	\$240.6	(13.0%)	4	\$836.8	(6.9%)	2	\$2,827.7	(11.6%)	-
Slot Revenue (\$M)	\$177.3	(10.6%)	1	\$612.3	(5.4%)	2	\$2,023.2	(11.8%)	-
Table Games & Related Revenue (\$M)	\$63.3	(18.9%)	4	\$224.5	(10.7%)	4	\$804.5	(11.1%)	-
LEGEND:									
If variance	e is: More than 10%	1% to 9%		No Variance	(1%) to	(0%)	More than (10%)		

<sup>\* -</sup> South Jersey Transporation Authority (SITA), Atlantic City International Airport (ACY); \*\* - NJ Division of Gaming Enforcement; \*\*\* - Index indicates American Express transactions at any establishment within Atlantic City.

then Indicator Arrow is: